

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

|                  |   |                   |                   |
|------------------|---|-------------------|-------------------|
| Inventors:       | Richard Joseph Caballero, Mark David Lewis, Dita Naik |                   |                   |
| Assignee:        | Siebel Systems, Inc.                                  |                   |                   |
| Title:           | SYSTEM AND METHOD FOR PROCESSING COMPLEX ORDERS       |                   |                   |
| Application No.: | 10/024,691  | Filing Date:      | December 17, 2001 |
| Examiner:        | Siegfried E. Chencinski                               | Group Art Unit:   | 3691              |
| Docket No.:      | SBL0020US   | Confirmation No.: | 2964              |

---

Austin, Texas  
October 10, 2008

Mail Stop AF  
Commissioner for Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

**SUPPLEMENTAL RESPONSE TO FINAL OFFICE ACTION**

Dear Sir:

This paper is responsive to the Office Action dated April 4, 2008, having a shortened statutory period expiring on July 4, 2008.

Further examination and reconsideration are respectfully requested in view of the amendments and remarks set forth below.

No Amendments to the Specification are presented in this paper.

**Amendments to the Claims** are reflected in the listing of claims which begins on **page 2** of this paper.

No Amendments to the Drawings are presented in this paper.

**Remarks/Arguments** begin on **page 36** of this paper.